

WS-02987A-08-0180



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ORIGINAL

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

**Investigator:** Deb Reagan

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion No.** 2009 78827

**Date:** 5/11/2009

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** Peter

Tesoriero

**Account Name:** Peter Tesoriero

**Home:** [REDACTED]

**Street:** [REDACTED]

**Work:**

**City:** Queen Creek

**CBR:**

**State:** AZ Zip: 85242

**is:**

**Utility Company:** Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

**Division:** Sewer

**Contact Name:** Brian Tompsett

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

\*\*\*\*\* WS-02987A-08-0180 \*\*\*\*\*

Customer sent the following correspondence -

I have owned 5 different homes over the years + Johnson is the most expensive, and its by a large margin. Double in some cases. They are always in the news for some sort of violation. The last one was waste water discharge where children were actually playing in it! Still Johnson takes no responsibility. Their customer service is incompadant. My final reason and the one with the most merit is My bill is \$71.00 WITHOUT USING A SINGLE DROP OF WATER!! That is just wrong.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Customer comments entered for the record and filed with Docket Control.

\*End of Comments\*

**Date Completed:** 5/11/2009

**Opinion No.** 2009 - 78827

Arizona Corporation Commission

DOCKETED

MAY 15 2009

DOCKETED BY

[Signature]

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